

Payments Cancellation Terms & Conditions

Applications for Sponsor and/or Exhibition must be made in writing with the booking form.

CONTRACTS & CONFIRMATION

SPONSORS

Once a Booking Form is received, a contract will be sent to you for signature with an accompanying invoice. This contract should be signed and returned with a 60% deposit payment. Upon receipt of the Booking Form the organiser will reserve the items listed in it. Completion of the Booking Form by the Sponsor shall be considered as a commitment to purchase the items.

EXHIBITORS

Once a signed Booking Form is received, a confirmation of exhibition will be e-mailed to you with an accompanying invoice.

SUPPORT TERMS & CONDITIONS

Terms and Conditions ( [TERMS AND CONDITIONS.pdf](#)) of Sponsor will be included in the contract as well.

INSERT AND DISPLAY MATERIALS

Please note that all materials entering the venue incur a handling charge. This includes materials for inserts and display.

☐ In order to receive a price quote for handling and to assure arrival of your materials, please be sure to complete the

“Pre-Advise” form included in the shipping instructions when you receive either the Exhibition or Symposia Technical Manuals.

PAYMENT TERMS & METHODS

60% upon receipt of the Sponsorship agreement and first invoice

40% by November 24th, 2024

All payments must be received before the start date of the Congress. Should the Exhibitor fail to complete payments prior to the commencement of the Congress, the Organizer will be entitled to cancel the reservation while cancellation will be subject to cancellation fees as determined below. □

Option 1: Payment by Bank Transfer (EUR).

Please make drafts payable to:

Kenes International Organizers of Conferences Ltd – ESTS 2025

All bank charges are the responsibility of the payer.

Option 2: Payment by credit card (EUR).

A surcharge will be applied when paying by credit card.

□ CANCELLATION / MODIFICATION POLICY

Cancellation or modification of support items must be made in writing to the Industry Liaison and Sales Department:

Teresa Casillas Seoane – tseoane@kenes.com

The organizers shall retain:□

- **10%** of the agreed package amount if the cancellation/modification is made **before September 24th, 2024, inclusive.**
- **50%** of the agreed package amount if the cancellation/

modification is made **between September 25th, 2024 – January 24th, 2025, inclusive.**

- **100%** of the agreed package amount if the cancellation/ modification is made **from January 25th, 2025 onwards.**

VAT INFORMATION

All prices are exclusive of VAT and are subject to VAT, which will be added to the invoice.